



UGANDA BUSINESS AND TECHNICAL EXAMINATIONS BOARD

Business and Humanities Certificate Examinations

MAY-JUNE SERIES

PROGRAMME

NATIONAL CERTIFICATE IN GUIDANCE AND COUNSELLING

PAPER NAME

BASIC GUIDANCE AND COUNSELLING

PAPER CODE

NCGC111

YEAR I, SEMESTER I

2½ HOURS

MONDAY, 17TH MAY, 2021

INSTRUCTIONS TO CANDIDATES

1. *This paper consists of **two** sections **A** and **B**.*
2. *Section **A** is compulsory and carries **20** marks.*
3. *Section **B** consists of **six** questions. Answer only **four** questions from this section.*
4. *All questions carry equal marks.*
5. *All answers to each question should begin on a fresh page.*
6. ***Do not** write on the question paper.*
7. *All answers and rough work should be done in the official answer booklet provided.*
8. *Read other instructions on the answer booklet.*

SECTION A - (20 MARKS)

Answer all questions in this section

Question One

- (a) Define the **term counselling**. (02 marks)
- (b) Distinguish between **guidance** and **counselling**. (02 marks)
- (c) Outline **two** roles of guidance and counselling. (02 marks)
- (d) Define the term **records** as used in counseling. (02 marks)
- (e) Outline **two** materials used in the counselling room. (02 marks)
- (f) Identify **two** objectives of counselling. (02 marks)
- (g) State **three** challenges encountered in guidance and counselling. (02 marks)
- (h) List **three** importance of guidance and counselling. (02 marks)
- (i) Identify **two** skills used by counsellors during the counselling session. (02 marks)
- (j) Define the term **group counselling**. (02 marks)

SECTION B – (80 MARKS)

Answer only four questions from this section

Question Two

You were posted as a School Counsellor. Your interaction and experience with children made you discover the "Gifted Children" in the school.

- (a) Explain **five** characteristics of such category of children. (10 marks)
- (b) Discuss **four** challenges the above category of children may face as a result of their uniqueness. (08 marks)
- (c) Suggest **two** interventions you can take to address the challenges in 2(b). (02 marks)

Question Three

You work with CSW organization as a Counsellor providing counselling services to the community members in your area. As a counsellor;

- (a) Explain **five** conditions within the community that necessitate the above services. (10 marks)
- (b) Discuss **five** services that are provided to members in the above community. (10 marks)

Question Four

Tosi is a Counsellor at Kati secondary school. His guidance and counselling activities with senior one students revealed a lot of conflicts in the adolescent's management of their lives.

- (a) Identify **five** conflicts faced by the above group of people. (10 marks)
- (b) Discuss **five** skills that Tosi used to address the situation above. (10 marks)

Question Five

You have been recruited as a Counsellor and posted in a Health Centre III in your Sub-county to provide counselling services to clients in the facility.

- (a) Explain **five** qualities which you should possess while executing the above task. (10 marks)
- (b) Discuss **five** principles which you should observe while carrying out the above task. (10 marks)

Question Six

You are invited by the Manager of KamuKamu Juice Company to help prepare the aging workers for their retirement.

- (a) Explain **five** objectives of your task. (10 marks)
- (b) Explain **five** principles which you will apply while performing your task. (10 marks)

Question Seven

Peter is a Counselor and was requested by the Health Officer in charge of padro medical centre to provide analyzed information of the problems faced by his clients. Peter did not have such information. As a Counselor;

- (a) Discuss **five** importance of having the information above. (10 marks)
- (b) Explain **five** qualities of such information. (10 marks)

END